

# Jasmine Spivey

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## Summary

Experienced learning consultant with 9+ years of experience translating complex operational concepts into scalable learning programs for professional audiences. Experienced in needs analysis, stakeholder consulting, and translating complex business requirements into scalable learning strategies across remote, hybrid, and global environments. I work with stakeholders and SMEs to build scalable, scenario-based learning solutions, with a growing focus on using data analytics and AI to improve learning outcomes.

## Experience

### 2024 – Present

#### **Wesco** - Learning Consultant, Warehouse Operations

- Partner with operational leaders and subject matter experts to identify performance gaps and define learning goals tied to business outcomes
- Design and deliver blended learning programs (eLearning, microlearning, and instructor-led training) to improve workforce capability and day-to-day operations
- Facilitate leadership training in Axonify, helping frontline leaders build skills that support a strong learning culture in warehouse environments
- Measure training effectiveness using platform analytics and stakeholder feedback, and use insights to continuously improve programs
- Use AI-enabled tools (Vyond Go, Articulate Rise/Storyline, Adobe Express) to streamline content development and increase speed to delivery
- Received a Team Impact Award for leading a high-visibility international training initiative

### 2021 – 2024

#### **Home Depot** - Learning Design Manager, Supply Chain

- Partnered with supply chain leaders to translate business priorities into practical learning solutions that supported operations and change initiatives
- Led and coached a team of instructional designers and multimedia developers, ensuring quality and alignment to adult learning best practices
- Worked with internal stakeholders to gather requirements, recommend solutions, and manage delivery across multiple projects at once
- Supported large-scale change initiatives through targeted training, performance support, and leader enablement
- Recognized with multiple Homer Awards for customer focus and cross-functional partnership

## **2019 – 2021**

### **Home Depot – Senior Instructional Designer**

- Designed and developed eLearning (Storyline, Rise) and instructor-led training (PowerPoint) to support retail and supply chain teams
- Partnered with subject matter experts to understand business needs and translate them into effective learning experiences
- Led complex, high-visibility projects, managing the full lifecycle from intake through launch
- Mentored instructional designers, providing guidance on design approach, tools, and best practices
- Participated in interviews and contributed to hiring decisions for new team members
- Received multiple Homer Awards for Excellent Customer Service and Creating Shareholder Value

## **2017 – 2019**

### **Home Depot – Instructional Designer**

- Collaborated with subject matter experts to understand business needs and translate them into engaging learning experiences
- Designed and developed eLearning (Storyline, Rise) and instructor-led training (PowerPoint) to support retail and supply chain teams
- Managed multiple projects simultaneously, owning the full lifecycle from intake through launch
- Built a strong foundation in instructional design, tools, and stakeholder collaboration in a fast-paced environment

### **Skills**

Learning & Development Consulting | Stakeholder Partnership | Needs Analysis & Performance Consulting | Blended Learning Strategy | Instructor-Led & Virtual Learning | Learning Experience & Event Design | Change Enablement | Project & Program Management | Learning Evaluation

### **Education**

MBA – East Texas A&M University | BS – Florida State University